

Getting Started Guide

You have chosen the optimal WiFi experience with whole home coverage, real-time protection, and a suite of features to help you get the most out of your network.



Plume Home is the only app you need



Set up Profiles for people and groups of devices



Check the performance of your network, devices and apps



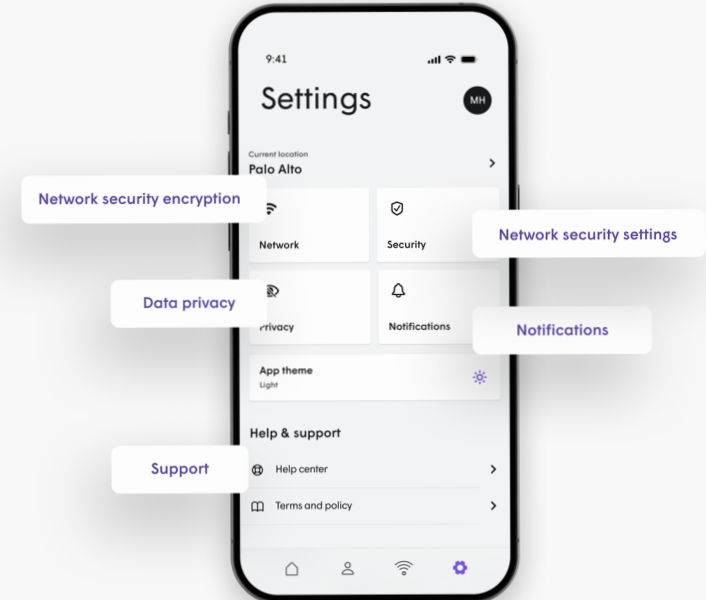
Boost bandwidth when you need it



Set offline schedules or internet pauses for Profiles

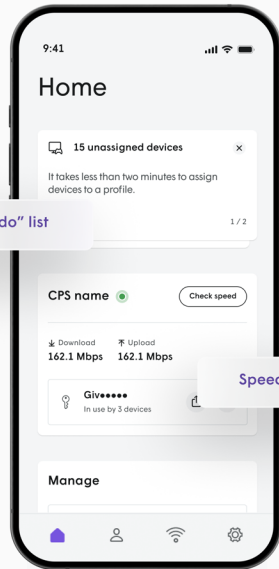
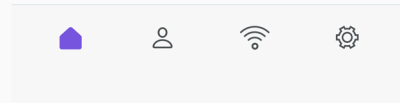


Secure your network by blocking malware, spyware, phishing and unwanted ads



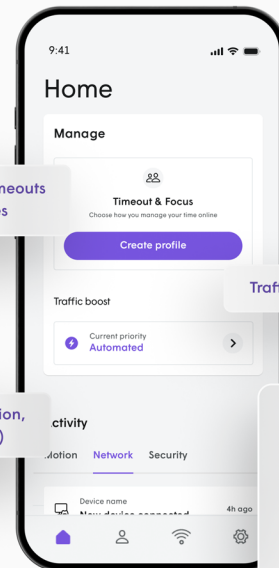
*Screens shown are for the iOS platform unless otherwise stated. Your screens may also vary depending on device and platform.

Home



Network "to-do" list

Speed test and login info



Manage Timeouts and Focuses

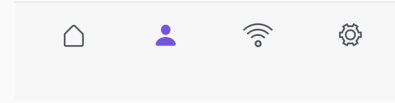
Traffic Boost settings

Activity feed (Motion, Network, Security)

Navigating the App

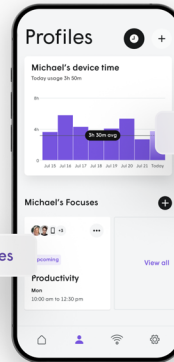
- Home
- Profiles
- Network
- Settings

Profile



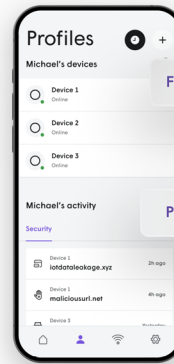
Manage Timeouts and Focuses

Edit Profiles



Profile device time

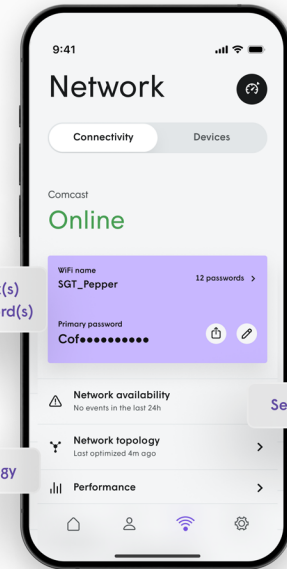
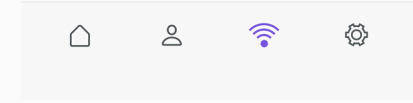
Manage Focuses



Focused Devices

Profile security events

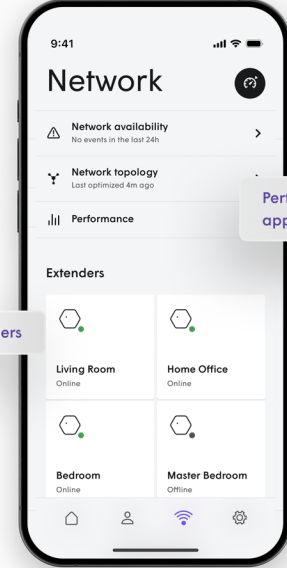
Network



See network(s) and password(s)

Security events

Network topology



Performance of apps and profiles

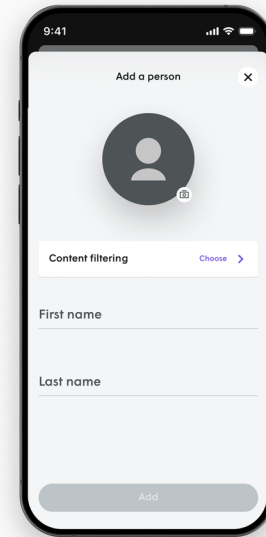
Extenders

Taking action in the Plume Home App

Managing your network has never been easier.

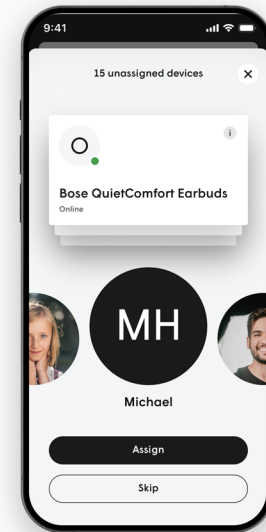
Setting up a Profile

- 1 Tap the "Profiles" icon at the bottom of the home dashboard.
- 2 Tap the "+" button at the top-right corner of the Profiles screen.
- 3 Tap on the placeholder image and follow the instructions to add a Profile image.
- 4 Select your preference for content filtering (restricted, moderate, light, or none).
- 5 If inviting a user, tap "Invite to Plume Home app" and set permissions (read-only or full access).
- 6 Finish setup by tapping "Add" or "Add & invite"



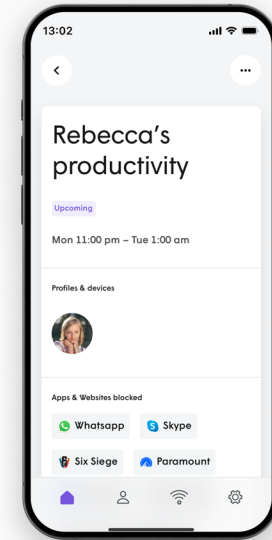
Managing devices

- 1 Open the Network or Profiles tab. Unassigned devices will also be listed on the Home dashboard.
- 2 Select a device from the device details section of the Profile or Network tabs. If assigning from the home dashboard, drag a device card to a selected profile.
- 3 Tap on "Assign to a Profile" from the device details in the Network screen. Or, click the arrowed people icon to add or reassign a device from Profiles.
- 4 Swipe or tap the 'Skip' option to toggle through available device cards and then drag the chosen device into the Profile tile or tap "Assign".
- 5 To edit or unassign a device, tap on the ellipsis menu (. . .) in the Network screen or Profiles screens once a device is selected. This is where you can also edit a device name.



Scheduling a Focus

- 1 A Focus can be created from the home dashboard if there are none active, or from within the Profiles page.
- 2 To create a new Focus, start by pressing the “+” button on the Profiles page.
- 3 Start by naming your Focus and select the devices or Profiles that will be included, then tap the “Next” button.
- 4 On the following screen, select either “All” or custom tile options. “All” will disable internet access entirely, while custom options allow specific app categories (e.g. Social networking) or individual applications (e.g. Facebook) to be paused.
- 5 If proceeding with a custom Focus, select the desired categories or individual apps, then press “Next” to proceed.
- 6 You must now schedule your Focus to be one-time, recurring, or indefinite. Select a start and end date for one-time or recurring Focuses. An indefinite Focus will remain active until you deactivate it.
- 7 Select the applicable days of the week for a one-time or recurring Focus. Once completed, tap “Create” and the Focus will be activated based on these settings.



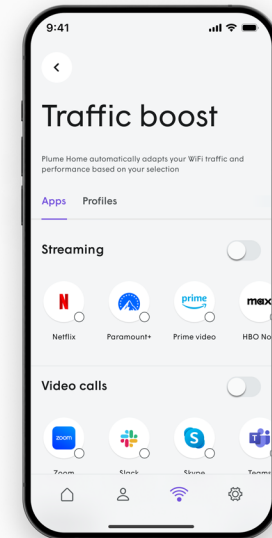
Prioritize a Traffic or Home Security Boost

Traffic Boost

- 1 Tap the “Traffic Boost” icon from the Home dashboard or under the Network page.
- 2 Tap the “Apps” header tile to boost specific categories or individual apps, or select Profiles to boost specific profiles and their assigned devices. It is also possible to prioritize a single device.
- 3 Select a time limit of 3 hours, 6 hours, or until the end of the day. You will see this change reflected in the Traffic Boost title cards in the Home dashboard and Network pages.

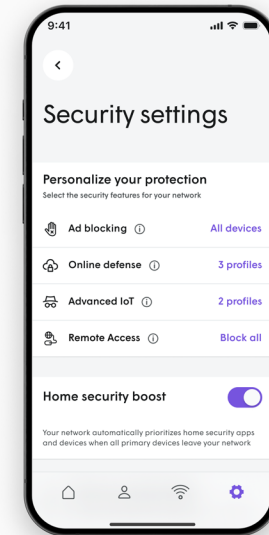
Home Security Boost

- 1 From the Settings page, tap the “Security” tile.
- 2 Enable the toggle for Home Security Boost, which will activate once all primary assigned devices have left the home.



Understand and configure security policies

- 1 Tap the “Settings” button at the bottom of the Plume Home app.
- 2 Within Settings, tap the “Security” tile.
- 3 Once in Security settings, tap on each setting (e.g. ad blocking, online defense, advanced IoT, and remote access) to see and edit Profiles with these security policies.
- 4 Security policies can also be updated from an individual profile within the Profiles page.
- 5 If a device is in a quarantined state, it will show as “Pending activity” within the Security settings view.
- 6 Add, block, or approve individual websites or IP ranges by accessing the Security tile under the Settings page and then tapping the ellipsis icon (. . .) to access the Approved or Blocked list. Tap the “+” button to add websites or IP ranges.



Set up Home, Guest, and Internet-only passwords

- 1 Access the Network page and tap on the tile with the name of the WiFi network that you want to update.
- 2 Select which type of password to create from the Home, Guest, or Internet-only options.
- 3 Enter your password and select the shareable devices. Only selected devices will be able to use and access this password. After completing this step, tap the “Next” button.
- 4 Enter the new password which needs to be 8-63 characters long.
- 5 Set a date for the password to expire. “Never” is set by default.
- 6 Tap “Create” at the bottom of the screen to create the new password.

